



Greetings Unified Energy Team

31 August 2006

Dear Chris

It gives me great pleasure to be part of a team that I enjoy spending time with. It's just not about coming to work- it's about being satisfied when you share good moments with wonderful individuals that strive for excellence. I would like to thank you for making Refining a safe, people based and performance driven department. It's through your effort and dedication that we received the Best Operations Department of the year! Wow!

Looking back it was a well deserved award: best Gallup survey results of 72%, best RCR presently at 0.14, best optimisation initiatives and full performance on cost control. I believe we can sustain this level of performance because the difference lies in you, being part of Refining. You make the difference because you want to.

We have had great success in the Unified Energy strategy – spinnathon at the fire station, and Blue Days which included the Safety march and the Raft race. Looking ahead we have the Customer molecule roll-out after the shutdown and the Work – Life Balance molecule in November – the best ever family day! Even a bigger highlight will be on the 17th September when we achieve a ZERO RCR.

Apart from the Best Department of the year we also received the following: First place Prestige Safety award, Instruments and Electrical and third place to Mechanical; Winning with People to Mossie Mostert and he also took the Refining award with Pieter Smith as runner up; Best Project of the year for the Turbo contingency test run and the highlight for me was receiving the Synfuels Integrity Value. These accolades were only possible because of the Great Spirit we have in Refining.

Please extend my thanks to the most special and dearest people that have contributed to our success – our spouses and children. Their support during extended hours, late nights and difficult situations are appreciated by the team. I would also like to thank God, my best friend and advisor for being there for us. When I lacked ideas He gave me wisdom, when I felt weak He was there in strength and when I was inconsistent He still remained faithful.

I would like to say that you have beauty on the inside and have unique talent that I really appreciate. In traditional Refining style, Vollebak towards another year of exceptional performance! We will be celebrating with a best department of the year t-shirt, a braai per team and a photo with the trophy.

Yours in Leadership service
Oliver